

International Student Application for Enrolment Form

– for programmes over 3 months

NEW ZEALAND
School of
Food & Wine

SECTION ONE: PERSONAL DETAILS

Family name			
First & middle name(s)			
Preferred name			
Email address			
Gender	<input type="checkbox"/> Male <input type="checkbox"/> Female <input type="checkbox"/> Other	Date of birth	
Passport number		Issuing Country	
Do you live with effects of significant injury, long term illness, disability or learning disability (including: ADHD, Dyslexia, Autism)?	<input type="checkbox"/> Yes <input type="checkbox"/> No If yes, please describe this below. The information you supply is confidential.		

Which ethnic group or groups do you belong to? (tick one or more boxes, or specify).

<input type="checkbox"/> Chinese	<input type="checkbox"/> Korean	<input type="checkbox"/> Japanese	<input type="checkbox"/> Thai	<input type="checkbox"/> Indian	<input type="checkbox"/> Fijian	<input type="checkbox"/> European
<input type="checkbox"/> Vietnamese	<input type="checkbox"/> British	<input type="checkbox"/> Filipino	Other: _____			

Home address (in your country)			
Country		Postal code	
Telephone		Mobile	
Address in New Zealand including postal code (if known)			
Telephone		Mobile	

SECTION TWO: EMERGENCY CONTACT

Name		Relationship	
Address			
Email Address		Mobile	

SECTION THREE: TRAVEL & MEDICAL INSURANCE

It is compulsory for students to have appropriate insurance covering your travel to and from New Zealand, medical care, and any additional events. Below is our recommended provider:

Southern Cross: <https://www.scti.co.nz/our-products/international-student/insurance/>

We can arrange Southern Cross insurance for you directly.

- Please arrange insurance cover for _____ months
 I will arrange my own insurance

SECTION FOUR: NZSFW AGENTS

Please complete this section if applying through an Agent. If not, please go to the next section.

Agent Stamp	Agent Name
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SECTION FIVE: PROGRAMME SELECTION		
Please state the programme you wish to enrol in.		
	Programme 1	Programme 2
Programme Title		
Start Date		
SECTION SIX: STATISTICAL INFORMATION		
What was your MAIN activity or occupation in New Zealand as at 1st October last year? (Tick one box only)		
<input type="checkbox"/> Overseas <input type="checkbox"/> Wage or salary worker <input type="checkbox"/> Polytechnic student <input type="checkbox"/> PTE student	<input type="checkbox"/> Secondary school student <input type="checkbox"/> Self employed <input type="checkbox"/> Wananga student <input type="checkbox"/> House-person or retired	<input type="checkbox"/> Non-employed or beneficiary <input type="checkbox"/> University student <input type="checkbox"/> Other
What was the name of the last high school you attended? State 'overseas', if applicable.		
Last year at high school?		
What is the highest level of achievement you hold from a high school? (Tick one box only)		
<input type="checkbox"/> No formal secondary qualification <input type="checkbox"/> NCEA Level 2 or 6th Form Certificate	<input type="checkbox"/> 14 or more credits at any level <input type="checkbox"/> University Entrance	<input type="checkbox"/> NCEA Level 1 or School Certificate <input type="checkbox"/> NCEA Level 3 or Bursary Scholarship
<input type="checkbox"/> Overseas qualification includes International Baccalaureate and Cambridge Exams (please specify)		
<input type="checkbox"/> Other (please specify)		
Will this be the first year you have ever enrolled in a University, Polytechnic, College of Education, Industry Training Organisation, Private training Establishment or Wananga either in New Zealand or overseas since leaving school? <input type="checkbox"/> Yes <input type="checkbox"/> No		
If you answered 'No', enter the year of your first enrolment		

Declaration - I declare that to the best of my knowledge all the information supplied on, and with this enrolment form is true and complete. I agree to abide by the conditions described below and I consent to the disclosure of personal information as described below.

Signed _____

Date _____

Privacy – NZSFW collects and stores information from this form to:

- manage the business of NZSFW (including internal reporting, administrative processes and selection of scholarship and prize winners)
- comply with the requirements of the Education and Training Act 2020 and other legislation relating to maintenance of records
- supply information to government agencies and other organisations as set out below.

In signing this enrolment form you authorise the disclosure of your personal information on the understanding that NZSFW will comply with the legal requirements in relation to the use and disclosure of personal information, as set out in the Privacy Act 2020, the Education and Training Act 2020 and other relevant legislation. You are entitled to see any information that NZSFW holds about you and request to correct any errors in that information. To do so, contact the Enrolments Officer.

NB: The Privacy Act 2020 has the stated aim of protecting the privacy of individuals. It also governs the collection, use, storage and disclosure of personal information.

The Privacy Act requires NZSFW to collect, hold, handle, use and disclose personal information in accordance with the twelve information privacy principles in the Act. <https://www.legislation.govt.nz/act/public/2020/0031/latest/LMS23223.html>

Supply of information to government agencies and other organisations

NZSFW supplies data collected on this form to government agencies, including:

- Ministry of Education
- Education New Zealand
- New Zealand Qualifications Authority
- Tertiary Education Commission
- Ministry of Social Development (in relation to student loans and allowances) and Inland Revenue (student loans)
- Immigration New Zealand (for those who are not New Zealand citizens or permanent residents) and the Ministry of Business, Innovation and Employment agencies which support particular students through scholarships, payment of fees or other awards (if you are a recipient of one of these awards).

Those agencies use the data collected from NZSFW to:

- administer the tertiary education system, including allocating funding and the administration of the Fees-Free initiatives
- develop policy advice for government
- conduct statistical analysis and research.

Your personal details (name, date of birth and residency) as entered on this form will be included in the National Student Index and may be used in an authorised information matching programme with the New Zealand Birth Register.

The government agencies above may supply data collected on this form to Statistics New Zealand for the purposes of integrating data with data collected by other government agencies, subject to the provisions of the Statistics Act 2022. Integrated data is used for the production of official statistics, to inform policy advice to government and for research purposes.

In handling data supplied by you on this form, the government agencies are required to comply with the provisions of the Privacy Act 2020.

Southern Cross Benefits Limited – Information supplied will be disclosed to Southern Cross for those who are purchasing southern cross insurance only.

Data storage – data collected from tertiary education organisations is now stored in the Cloud. Student enrolment and course and qualification completion data is stored in a Microsoft, Dropbox, Amazon or Google datastore based in Sydney, Australia and The United States.

When required by law, NZSFW releases information to government agencies such as the New Zealand Police, Department of Justice, Ministry of Social Development, and the Accident Compensation Corporation (ACC).

Information collected on this form may be supplied to other educational organisations for the purpose of verifying academic records.

Please note, NZSFW may need to access your academic records through the NZQA website to assess your eligibility to study or to access the fees-free programme during the enrolment process.

Fees – In signing this enrolment form you undertake to pay all fees as they become due, and to meet any late fees and collection charges associated with debt recovery. NZSFW's policy on withdrawal and refund of fees are outlined on page four.

Rules – In signing this enrolment form you undertake to comply with the published rules and policies of NZSFW regarding attendance, academic integrity and progress, conduct and use of information systems.

New Zealand Student Application for Enrolment Form – Terms & Conditions of enrolment

1. Rules and Regulations

All students agree to abide by the Rules and Regulations of the New Zealand School of Food and Wine Limited (NZSFW) and the laws of New Zealand. Full details of rules, regulations, conduct, attendance, academic requirements, complaint procedure will be explained on Day One of the course and in the NZSFW Learner Handbook.

2. Fees

2.1 Course fees paid in advance to NZSFW are held in a Trust Account maintained by the Public Trust, an approved independent trustee owned by the Crown and overseen and managed by the New Zealand Government. This arrangement has been accepted by the New Zealand Qualifications Authority (NZQA) as meeting the requirements of the Education and Training Act 2020 and the NZQA Student Fee Protection Rules 2022.

2.2 Indemnification of Student Fees

This Trust Account protects student fees in a number of situations including NZSFW being placed in liquidation or receivership, as well as student refund entitlements under the Education and Training Act 2020.

2.3 Fees are remitted to NZSFW from the Trust Account periodically in accordance with NZQA's Fee Protection Rules.

3. Payment of Fees

3.1 Students are required to pay course fees in full at least twenty working days before the start of the course. If fees are not received by this time, NZSFW reserves the right to withdraw the offer of place.

3.2 Course fees are paid to the NZSFW Trust Account by bank transfer to Public Trust Wellington: Bank of New Zealand, North End Branch 02 0536 0305865 01 Swift Code BKNZNZ22.

4. Refund of Fees

The following NZSFW policy on refunds and withdrawals applies to courses of more than 3 months. A student must notify the Director/General Manager in writing of withdrawal from a programme.

4.1. Domestic Student refund

- If a Domestic student withdraws from their programme before it starts they receive a full refund.
- If a Domestic student withdraws within the first eight days after course commencement, they are entitled a full refund of the total fees paid, less 10% or \$500 which ever is the lesser amount.
- If a Domestic student withdraws from course from day nine onwards (or fails to complete a course for any reason) no refund or reduction of fees is available.

4.2 International Student refund

- If an International student withdraws from their programme before it starts they receive a full refund less 25% of the course fees.
- If an International student withdraws within the first 10 working days of course commencement, they are entitled to claim a refund of all remaining fees paid up to 75% of the total fee.
- If an International student withdraws from a course after 11 days no refund or reduction of fees is available.
- The international enrolment fee of NZ\$200 is non refundable.

4.3 Attendance

Students are required to maintain regular attendance in order to progress. A student who fails to attend any part of their course may be directed to withdraw. Subject to 4.1-4.2 above, they will not be entitled to a refund, nor to attend any other classes in place of those missed. The Director/General Manager of NZSFW shall be under no obligation to refund any portion of fees under 4.3.

4.4 Voluntary closure or course cessation

In the unlikely event that NZSFW closes or ceases to offer a course in which students are enrolled, NZSFW will refund the course fees for affected students on a pro rata basis within five working days, unless NZQA permits a longer period. Where a Course Closure Event is due to a natural disaster the Course may resume within ten working days after any notice by NZQA of course closure but students will be notified by NZSFW within five working days of their right to opt out of the course within 20 days and receive a pro rata refund from when they last attended.

5. Misconduct and Disciplinary Processes

5.1 The Director/General Manager of NZSFW reserves the right to terminate the training of any student at any time for misconduct subject to 5.2 and 5.3 below (e.g. theft, irregular attendance of class, use of alcohol, drugs, academic misconduct, noncompliance with laws of New Zealand)

or any other reason as they think fit after fair and reasonable notice & consideration of the student perspective.

5.2 A disciplinary problem will be formally acknowledged by one verbal warning from the Director/General Manager to the student concerned. If the student fails to rectify their misconduct, the Director/General Manager will formally write to the student with their concern and notice of their intention to withdraw the student.

5.3 Upon receiving written notification from the Director/General Manager, a student shall no longer be permitted to attend any further class or classes on any course.

6. Liability

6.1 NZSFW shall be under no liability to any student or their family for any loss or damage, including personal injury or death, sustained at or upon NZSFW's premises howsoever caused and whether in respect of any negligent act or omission by NZSFW, its employees or agents.

6.2 NZSFW is required to ensure that international students take out appropriate and current medical and travel insurance to cover themselves against accident or illness, theft, loss of or damage to their personal property, or homestay property for the duration of their visa.

6.3 The Director/General Manager of NZSFW reserves the right in their absolute discretion and without notice to alter the organisation, time and/or date and/or structure, and/or teachers of any course at any time, after fair and reasonable notice & consideration of those affected by the proposed change.

7. Education (Pastoral Care of Tertiary and International Learners) Code of Practice 2021

NZSFW has agreed to observe and be bound by The Education (Pastoral Care of Tertiary and International Learners) Code of Practice 2021. The Code sets out the minimum standards of advice and care that are expected of educational providers in New Zealand. View the Code at <https://www2.nzqa.govt.nz/assets/Tertiary/The-Code/pastoral-care-code-of-practice-2021-english.pdf>

INTERNATIONAL STUDENTS

8. Counselling and support for international students on campus

The international student support staff are responsible for supporting international students while studying at NZSFW.

9. Immigration and visas

NZSFW may only enrol a prospective international student for a course lasting longer than three months if the prospective student holds a current student visa or permit. Details of visa requirements can be found at <https://www.immigration.govt.nz/new-zealand-visas>

10. Medical and Travel insurance

International students must have appropriate and current medical and travel insurance while studying in New Zealand. Students will need to provide NZSFW with evidence of their insurance policy documentation in English or purchase insurance from providers recommended by NZSFW.

11. English Language Requirements

International students, whose first language is not English, must provide evidence of their English Level. For further details, please view the website.

12. Complaints Procedure:

Internal Procedure: NZSFW welcomes feedback and students should approach NZSFW staff with any concerns or issues, whether a complaint or an appeal against an assessment decision. If a student is unhappy about an assessment, they must contact their tutor within 7 days to request a reassessment. The tutor will then reassess the student at a mutually agreeable time.

If the student is not satisfied with the outcome, the student may appeal to the Director/General Manager of NZSFW. Appeals must be made in writing within 7 days. The Director/General Manager will then evaluate the case after discussions with the tutor. The matter may then be referred to the NZSFW Management Board for consideration.

External Procedure: At the Director/General Manager's discretion, an independent evaluation or reassessment will take place e.g. by the NZSFW Management Board or a person appointed by the Director/General Manager. This evaluation or reassessment will be full and final. No further appeals will be accepted by NZSFW.

If the student is not satisfied with the system of complaint resolution or the outcome, a complaint can be made to NZQA by following the procedure set out on the NZQA website: <https://www2.nzqa.govt.nz/about-us/contact-us/complaint/>