

International Student Application for Enrolment Form

– for programmes over 3 months



SECTION ONE: PERSONAL DETAILS

Family name			
First name(s)			
Preferred name			
Email address			
Gender	<input type="checkbox"/> Male <input type="checkbox"/> Female	Date of birth	
Passport number		Issuing Country	
Which ethnic group or groups do you belong to? (tick one or more boxes, or specify).			
<input type="checkbox"/> Chinese <input type="checkbox"/> Korean <input type="checkbox"/> Japanese <input type="checkbox"/> Thai <input type="checkbox"/> Indian <input type="checkbox"/> Fijian <input type="checkbox"/> German <input type="checkbox"/> Vietnamese <input type="checkbox"/> British <input type="checkbox"/> Other			
Home address (in your country)			
Country		Postal code	
Telephone		Mobile	
Address in New Zealand <i>including postal code (if known)</i>			
Telephone		Mobile	

SECTION TWO: EMERGENCY CONTACT

Name		Relationship	
Address			
Email address		Fax	
Telephone		Mobile	
Do you live with the effects of significant injury, long term illness, disability or learning disability? The information you supply is confidential. <input type="checkbox"/> Yes <input type="checkbox"/> No			

SECTION THREE: TRAVEL & MEDICAL INSURANCE

	<p>It is compulsory for students to have appropriate insurance covering your travel to and from New Zealand, medical care, and any additional events. Below are two approved providers and cover policies:</p> <p>Orbit: https://orbitprotect.com/insurance-products/international-student-insurance/summary/</p> <p>Southern Cross: https://www.scti.co.nz/our-products/international-student/insurance/</p> <p>We can arrange Southern Cross insurance for you directly.</p> <p><input type="checkbox"/> Please arrange insurance cover for _____ months</p> <p><input type="checkbox"/> I will arrange my own insurance</p>
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SECTION FOUR: NZSFW AGENTS

Please complete this section if applying through an Agent. If not, please go to the next section.

Agent name	Agent stamp

SECTION FIVE: PROGRAMME SELECTION		
Please state the programme you wish to enrol in.		
	Program 1	Program 2
Program Title		
Start Date		

SECTION SIX: STATISTICAL INFORMATION		
What was your MAIN activity or occupation in New Zealand as at 01 October last year? (Tick one box only)		
<input type="checkbox"/> Overseas <input type="checkbox"/> Wage or salary worker <input type="checkbox"/> Polytechnic student <input type="checkbox"/> PTE student	<input type="checkbox"/> Secondary school student <input type="checkbox"/> Self employed <input type="checkbox"/> College of Education student <input type="checkbox"/> Wananga student	<input type="checkbox"/> Non-employed or beneficiary <input type="checkbox"/> University student <input type="checkbox"/> House-person or retired <input type="checkbox"/> Other
What was the name of the last secondary school you attended? State 'overseas', if applicable.		
Last year at secondary school?		
What is the highest level of achievement you hold from a secondary school? (Tick one box only)		
<input type="checkbox"/> No formal secondary qualification <input type="checkbox"/> NCEA Level 2 or 6th Form Certificate <input type="checkbox"/> Overseas qualification includes International Baccalaureate and Cambridge Exams (please specify)	<input type="checkbox"/> 14 or more credits at any level <input type="checkbox"/> University Entrance	<input type="checkbox"/> NCEA Level 1 or School Certificate <input type="checkbox"/> NCEA Level 3 or Bursary Scholarship
<input type="checkbox"/> Other (please specify)		
Will this be the first year you have ever enrolled in a University, Polytechnic, College of Education, Private training Establishment or Wananga either in New Zealand or overseas since leaving school? <input type="checkbox"/> Yes <input type="checkbox"/> No		
If you answered 'No', enter the year of your first enrolment		

DECLARATION

Privacy - NZSFW collects and stores information to comply with the requirements of the Ministry of Education and New Zealand Qualifications Authority, Department of Work and Income and Inland Revenue Department.

In addition, when required by statute, NZSFW releases information to Government agencies such as the New Zealand Police, Department of Justice, Department of Work and Income and the Accident Rehabilitation Compensation Corporation.

In signing this enrolment form you authorise such disclosure on the understanding that NZSFW will observe the general conditions governing the release of information, as set out in the Privacy Act 1993. You may see any information held about you and amend any errors in that information. To do so contact the Enrolments Officer.

Fees - In signing this enrolment form you undertake to pay all fees as they become due. NZSFW's policy on withdrawal and refund of fees is attached.

Rules - In signing this enrolment form you undertake to comply with the published rules and policies of NZSFW with regard to attendance, academic progress, standard of dress, health & safety and behaviour.

Declaration - I declare that to the best of my knowledge all the information supplied on, and with this enrolment form is true and complete. I agree to abide by the conditions described above and I consent to the disclosure of personal information as described above.

Signed _____

Signed (Guardian if under 18 yrs of age at time of application) _____ Date _____

International Student Application for Enrolment Form – Terms & Conditions of enrolment



Rules and Regulations

All students agree to abide by the Rules and Regulations of the New Zealand School of Food and Wine (Auckland) Limited (NZSFW) and the laws of New Zealand. Full details of rules, regulations, conduct, attendance, academic requirements, complaint procedure will be explained on Day One of the course and in the Student Orientation handout.

2. Fees

- 2.1 Course fees paid in advance to NZSFW are held in a Trust Account maintained by the Public Trust, an approved independent trustee owned by the Crown and overseen and managed by the New Zealand Government. This arrangement has been accepted by the New Zealand Qualifications Authority (NZQA) as meeting the requirements of the Education Act 1989 and the NZQA Student Fee Protection Rules 2013.

2.2 Indemnification of Student Fees

This Trust Account protects student fees in a number of situations including NZSFW being placed in liquidation or receivership, as well as student refund entitlements under the Education Act.

- 2.3 Fees are remitted to NZSFW from the Trust Account periodically in accordance with NZQA's Fee Protection Rules.

3. Payment of Fees

- 3.1 Students are required to pay course fees in full at least twenty working days before the start of the course. If fees are not received by this time, NZSFW reserves the right to withdraw the offer of place.
- 3.2 Course fees are paid to the NZSFW Trust Account by bank transfer or cheque to Public Trust Wellington: Bank of New Zealand, North End Branch 02 0536 0305865 01 Swift Code BKNZNZ22.

4. Refund of Fees

The following NZSFW policy on refunds and withdrawals applies to courses of more than 3 months. A student must notify the Director/General Manager in writing of withdrawal from a programme.

4.1. Domestic Student refund

- a) If a Domestic student withdraws from their programme before it starts they receive a full refund.
- b) If a Domestic student withdraws within the first eight days after course commencement, they are entitled a full refund of the total fees paid, less 10% or \$500 which ever is the lesser amount.
- c) If a Domestic student withdraws from course from day nine onwards (or fails to complete a course for any reason) no refund or reduction of fees is available.

4.2 International student refund

- a) If an International student withdraws from their programme before it starts they receive a full refund less 25% of the course fees.
- b) If an International student withdraws within the first 10 working days of course commencement, they are entitled to claim a refund of all remaining fees paid up to 75% of the total fee.
- c) If an International student withdraws from a course after 11 days no refund or reduction of fees is available.
- d) The international enrolment fee of NZ\$200 is non refundable.

4.3 Attendance

Students are required to maintain regular attendance in order to progress.

A student who fails to attend any part of their course may be directed to withdraw. Subject to 4.1-4.2 above, they will not be entitled to a refund, nor to attend any other classes in place of those missed. The Directors of NZSFW shall be under no obligation to refund any portion of fees under 4.3.

4.4 Voluntary closure or course cessation

In the unlikely event that NZSFW closes or ceases to offer a course in which students are enrolled, NZSFW will refund the course fees for affected students on a pro rata basis within five working days, unless NZQA permits a longer period. Where a Course Closure Event is due to a natural disaster the Course may resume within ten working days after any notice by NZQA of course closure but students will be notified by NZSFW within five working days of their right to opt out of the course within 20 days and receive a pro rata refund from when they last attended.

5. Misconduct and Disciplinary Procedure

- 5.1 The Director/General Manager of NZSFW reserves the right to terminate the training of any student at any time for misconduct subject to 5.2 and 5.3 below (e.g. theft, irregular attendance of class, use of alcohol, drugs, disruptive behaviour, noncompliance with laws of New Zealand) or any other reason as they think fit after fair and reasonable notice & consideration of the student perspective.

- 5.2 A disciplinary problem will be formally acknowledged by one verbal warning from the Director/General Manager to the student concerned. If the student fails to rectify his or her behaviour, the Director/General Manager will formally write to the student with their concern and notice of their intention to exclude the student.

- 5.3 Upon receiving written notification from the Director/General Manager a student shall no longer be permitted to attend any further class or classes on any course.

6. Liability

- 6.1 NZSFW shall be under no liability to any student or their family for any loss or damage, including personal injury or death, sustained at or upon NZSFW's premises howsoever caused and whether in respect of any negligent act or omission by NZSFW, its employees or agents.
- 6.2 NZSFW is required to ensure that international students take out appropriate and current medical and travel insurance to cover themselves against accident or illness, theft, loss of or damage to their personal property, or homestay property for the duration of their visa.
- 6.3 The Director/General Manager of NZSFW reserves the right in their absolute discretion and without notice to alter the organisation, time and/or date and/or structure, and/or teachers of any course at any time, after fair and reasonable notice & consideration of those affected by the proposed change.

INTERNATIONAL STUDENTS

7. Code of Practice for International Students

NZSFW has agreed to observe and be bound by the Education (Pastoral Care of International Students) Code of Practice 2016. The Code sets out the minimum standards of advice and care that are expected of educational providers in New Zealand. View the Code at <http://www.education.govt.nz/ministry-of-education/legislation/regulations-to-support-international-students/>

8. Counselling and support for international students on campus

The international student support staff are responsible for supporting international students while studying at NZSFW.

9. Immigration and visas

NZSFW may only enrol a prospective international student for a course lasting longer than three months if the prospective student holds a current student visa or permit. Details of visa requirements can be found at <https://www.immigration.govt.nz/new-zealand-visas>

10. Medical and Travel insurance

International students must have appropriate and current medical and travel insurance while studying in New Zealand. Students will need to provide NZSFW with evidence of their insurance policy documentation in English or purchase insurance from providers recommended by NZSFW.

11. English Language Requirements

International students, whose first language is not English, must provide evidence of their English Level.

12. Complaints Procedure:

Internal Procedure: NZSFW welcomes feedback and students should approach NZSFW staff with any concerns or issues, whether a complaint or an appeal against an assessment decision. If a student is unhappy about an assessment, they must contact their tutor within 7 days to request a reassessment. The tutor will then reassess the student at a mutually agreeable time. If the student is not satisfied with the outcome, the student may appeal to the General Manager/Director. Appeals must be made in writing within 7 days. The General Manager/Director will then evaluate the case after discussions with the tutor. The matter may then be referred to the Management Advisory Board or the ITO responsible for the unit standard.

External Procedure: At the Director/General Manager's discretion, an independent evaluation or reassessment will take place e.g. by the NZSFW Advisory Management Board or someone appointed by the Director/General Manager. This evaluation will be full and final. No further appeals will be entertained by NZSFW.

If the student is unhappy with the system of complaint resolution or the outcome, a complaint can be made to NZQA, by calling them on 0800 697 296 or following the procedure set out on the NZQA website: nzqa.govt.nz